

Northwest Teambuilding

Zip Line Guide



Division/Department:	Program
Location:	Bellevue Zip Tour, 14509 Se Newport Way Bellevue, WA 98026
Job Title:	Zip Line Guide
Reports To:	<i>TBD</i> <i>Title</i> Program Manager

Type of position:	Hours 18 to 40/ week	Travel:	Compensation Range:
<input type="checkbox"/> Full-time	<input type="checkbox"/> Exempt	<input checked="" type="checkbox"/> Local	\$14.00 to \$17.00 per hour
<input checked="" type="checkbox"/> Part-time	<input checked="" type="checkbox"/> Nonexempt	<input type="checkbox"/> Overnight	
<input type="checkbox"/> Intern			

Company Description

Northwest Teambuilding is a challenge course and zip line tour company based in Seattle and serving the Pacific Northwest. As premier providers of educational challenge course programming and recreational zip lines programs, Northwest Teambuilding has a large and dynamic staff working in many locations. In addition, Northwest Teambuilding provides construction, inspection, training and practitioner certification services to the challenge course industry.

General Description

Zip Line Guides are responsible for the safe operation of the Bellevue Zip Tour including set up, daily equipment inspection, tour operations, paperwork and daily take down. Guides are expected to provide friendly, family experiences for participants from 9 to 80 years of age. Guides must be able to assist and if necessary rescue participants on the tour. Tours run in all weather, April to November.

Work Experience Requirements

- Strong desire and ability to work outside with people of all ages, walks of life and abilities as part of a team.
- Strong work ethic and customer service attitude
- Fun and playful attitude
- Challenge course or zip tour experience as participant or staff desired.

Essential Functions

- Ability to work at height on a challenge course or zip line tour including but not limited to climbing poles and nets and crossing challenge course elements
- Ability to move equipment and tools weighing up to 40 pounds
- Reliable transportation
- Ability to stand for up to 3 hours at a time

Education Requirements

- High School diploma or GED
- First Aid and CPR or ability to acquire within 60 days
- Successfully complete Zip Guide Training at the Bellevue Zip Tour

Specific Job Responsibilities

- Conduct daily pre and post program site and equipment inspection.
- Provide a friendly and approachable customer experience for customers
- Demonstrate and instruct participants in equipment use
- Provide rescue and recovery of participants when needed
- Provide emotional support for participants in distress
- Other duties as assigned

REVIEWED BY Scott Andrews *Title* Principal

APPROVED BY Scott Andrews *Title* Principal

DATE POSTED February 13, 2014

DATE HIRED